



# NETWORK SYSTEMS IP TELEPHONY SYSTEM

## DESCRIPTION:

IP Telephony (Internet Protocol) is a means for handling your phone calls and faxes over the Internet as opposed to a traditional phone line. It is becoming the preferred technology for large organizations because it saves money, is easy to maintain, and produces a superior ROI compared to PBX systems.

IP Telephony is less expensive to install than a PBX phone system. Less structured cabling is required. Once a drop is wired, it can be used for data and voice.

Maintenance costs are lower compared to a PBX system. Technicians trained in converged networks are able to maintain both data and voice systems. In fact, you can handle routine maintenance in house, such as add-ons, moves and changes.

Monthly operating costs are less because the system does not require dedicated lease lines for voice and data.

Employees favor IP Telephony as it offers better tools to archive voice mail and keep track of faxes. In addition, faxes and voice mail can be retrieved off the Internet anywhere in the world. Features are visible on your computer making it relatively simple to operate.

The system provides call accounting, giving you documentation on employee performance, carrier billing and call trends.

Call NIC for a total solution. We are a single source for all of your technology requirements. Services include consulting, design, project management, system installation, maintenance, and support for all network systems.

## SERVICES:

### ***Design and Coordination Services***

*Converged voice and data designs*

*Return on Investment calculations*

*Project budgeting and feasibility planning*

*Technical project management*

### ***IP Telephony Systems***

*Move voice and data onto one infrastructure*

*Save money by eliminating significant carrier costs*

*Administer the system from any workstation*

*Eliminate maintenance costs on PBXs*

*Simplify adds, moves and changes*

*Reduce costs of outsourced telephony support*

*Evolve the way you communicate using enhanced IP*

*Telephony services*

### ***Unified Messaging and Faxing***

*Receive voicemail in your e-mail box*

*Receive faxes in your e-mail box*

*Forward voicemail and faxes anywhere on the network*

*Check for email, voicemail and faxes over the Internet*

### ***Support Services***

*Training for users and administrators*

*Remote and on-site support services*

*Adds, moves and changes*

*Real-time monitoring of IP Telephony devices*

*NetStat Proactive Maintenance Program*

*NetStat Flexible Support Program*